

The Lettings Industry Council (TLIC) UPRN working group

Monday 18th March 2024, 2:00pm - 3:00pm

Attendees: Theresa Wallace, Andrew Bulmer, Ray Kyrson, Gary Trent, Simon Barlow, Anna Powell-Smith, Dirk Dette, Wojciech Zych

Apologies: Guy Harris, Beverley Kennard, Dan Hughes

Minutes

- Working group name agreed as: UPRN Working Group.
- Co-Chair agreed as: Theresa Wallace

Terms of Reference

- Group happy with terms, signed off with additional point below:
 - o Add 'respond to consultations as a collective voice' into the objectives section.
 - o All group members to have the opportunity to comment and sign off on responses.
 - o Governance and our position sharing information.

Three goals of the UPRN Working Group

Dan Hughes suggested the following prior to the meeting:

- 1. Raise awareness of the UPRN with property professionals
- 2. Identify the barriers to adoption of the UPRN by tech companies and property professionals
- 3. Provide a letting industry voice to the wider use of the UPRN in the property sector

Other suggestions included:

- Raise the standard of housing and levels of property compliance by improving enforcement through use of the UPRN.
- Improve the efficiency of enforcement through the use of the UPRN to support good landlords and keep costs down.
- Raise awareness of how people can access their own UPRN and how businesses can capture large quantities of URPNs.

Discussion/ideas

- Stakeholder mapping document to be created containing useful contacts to engage with e.g. HSE, DLUHC, CRMs, portals. Group to send contacts to TW.
- Group could put together one page flyers of benefits to relevant parties.
- CRMs to be approached by their users for maximum engagement Propertymark to assist?



- Exemplar organisation who has successfully adopted the use of UPRNs to be documented to help raise awareness. E.g. Local Authority EPC rating example.
- Campaign for government funding for use of UPRN so people are more likely to adopt it. The
 UPRN is currently free of charge for public sector to use, however data is licensed outside of
 public sector meaning that cost is the biggest barrier.
- Cost burden must be spread across the industry rather than being pushed to the bottom of the supply chain.
- Most agents use CRMs who are integrated with reference companies etc. through addresses.
 Reverse look up would be needed for suppliers to use UPRN cost associated which might bring resistance.
- Apartments often cause confusion as the address is often recorded inconsistently. Time/effort
 goes into securing correct property address. UPRN would remove duplication of mapping
 addresses at every stage of the journey.
- SB attended conference where they discussed that the standard assessment procedures for the EPC register are coming up for consultation UPRNs were mentioned as part of this. This would be a good consultation for the group to respond to.
- TW has spoken to Radar, Reapit and Gas Safe all very aware of UPRN and have it in their road maps. Would be beneficial to approach and get conversation going again. They could attend a working group meeting and explain their barriers to the group.
- Must have clear identifiable defined ask for any statute changes we ask Government for.

Actions summary

- Add 'respond to consultations as a collective voice' into the objectives section of terms of reference - SB.
- Comms strategy/campaign to be planned All.
- Stakeholder mapping document to be created TW/SH. Group to send contacts to TW to be included All.
- Approach Radar, Reapit and Gas Safe and invite them to attend working group meeting to discuss barriers to adoption – TW.